

ECU NEWS



Newsletter for Members • February 28, 2019

News Briefs



ECU Annual Meeting

The ECU Annual Meeting will be held on Tuesday, March 19, 2019 at the Toy F. Reid Eastman Employee Center in Kingsport, TN. Registration will begin at 5:00 p.m., followed by the meeting at 6:00 p.m.

Turbo Tax®

Turbo Tax is the quickest way to file your taxes and receive a fast, electronic return. It's tax-filing in an instant! ECU members using Turbo Tax even get a discount! Prepare your return for free, and pay only when you print or e-file your tax return. Simply login to ECU Online and click on "Turbo Tax" to learn more and get started.

Free Seminars

ECU offers many free seminars covering topics such as home buying and selling, retirement planning, student lending, home construction, and other topics that may interest you. For a complete schedule of all upcoming seminars offered by ECU, please visit www.ecu.org/eventsandseminars.



Federally insured by NCUA

ECU's Mobile Banking App is the Nation's Most Loved

According to MagnifyMoney, ratings posted by Eastman Credit Union mobile app users has earned ECU a first place designation among the nation's top 100 banks and credit unions, rounding out a year of record-breaking member satisfaction and growth.

"Part of offering excellent service is anticipating members' needs. Members need, deserve, and expect excellent online and mobile access, along with exceptional in-branch service. Our goal is to exceed their expectations in every way. We are pleased to be hometown and high-tech at the same time. Thank you to each member who chose to share their positive review," said Olan O. Jones, ECU CEO and president.

Members are very happy with ECU's online solutions, as their voluntary reviews on both Google Play and iTunes have ranked ECU's app better than the competition. Since MagnifyMoney started this ranking in 2014, ECU has maintained a top position. One app reviewer sums it up well, "Love the app, makes life a bit easier."



How to Make It Your Dream Home

Sometimes the house you purchase needs a few major repairs.

Apply for an ECU Purchase Plus Mortgage loan and make it your dream home!

Visit www.ecu.org or call 800.999.2328 today.



ECU BESIDE YOU





Watch Your Money Grow!

Plant the seeds for a healthy financial future! Open an ECU certificate today and take advantage of our great rates on a variety of terms! Don't forget - the more business you do with ECU, the bigger your Extraordinary Dividend may be!

Visit www.ecu.org/CD to learn more and apply today!

Could You Be Sadly Missing Out?

During the year, we send messages on branch hour changes, announcements, fraud alerts, and other important communication that may affect you. Please contact us to verify your address, home phone, cell phone, and email are up-to-date so that you never miss out on any important messages from ECU.

Here are three easy ways you can verify your contact information with us:

Online

Login to ECU Online, click on "Forms", select "Address Change Request", fill in the information and hit submit.

Phone

Call our Service Center at 800.999.2328 and ask an assistant to verify your information.

Branch

Speak with an ECU teller or Member Service Representative to verify your information.



Don't Miss the Boat!

The time for summer fun will be here before you know it! Now's the time to get ready with a new boat! Aren't you ready to get out on the lake and enjoy some fun in the sun? ECU can get you on the water in no time with our boat loans.

Great Rates

Affordable Payments

Postpone your first payment up to three months

Are boats not your thing? No worries! We can also finance your motorhome, camper, or jet ski...plus much more!

Visit www.ecu.org to apply today!

Important information: Loan and payment deferral subject to approval.



**EASTMAN
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For more details about ECU's products and services, visit www.ecu.org, or call 423.229.8200 or 800.999.2328.

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