



# ECU NEWS

## Now Open: Two New Branches

ECU rounded out 2020 with the opening of two new locations in Tennessee.

The existing Boones Creek branch in Johnson City migrated from the Food City shopping center location across the parking lot to a free-standing, full-service branch with three drive-thru lanes.

“The opening of this branch has been highly anticipated. We’ve been in Boones Creek for several years, but this branch, just across the parking lot from the previous location, increases our ability to serve members, as well as our visibility,” said ECU president and CEO, Kelly Price.

The Boones Creek branch provides a full array of services, including safe deposit boxes, more tellers and member service representatives, and a mortgage loan officer.

“We have over 48,000 members in Washington County, Tennessee, so this branch relocation is much needed. It will allow us to serve more members faster,” said Price.



Another much needed branch location opened later in December in Greeneville, Tennessee.

“Since opening our first Greene County branch in 2016, we’ve added almost 12,000 Greene County members. Anyone who has visited our original Greeneville location knows how busy it is. We are very excited about providing more services to this segment of our membership,” said Price.

The new, full-service Greeneville Town Crossing branch is located on West Andrew Johnson Highway in Greeneville, near Aubrey’s restaurant. As Greeneville’s second ECU location, this branch features tellers, member services, mortgage services, a night depository, drive-thru tellers, two ATMs, and safe deposit boxes.



Newsletter for Members • January 31, 2021

## News Briefs



### ECU Annual Meeting

The ECU Annual Meeting will be held during the third week of March 2021. Due to the COVID-19 pandemic, the 2020 Annual Meeting was conducted in a way that was designed to keep members safe and healthy. If pandemic related circumstances continue, we will provide members with a safe way to participate. Additional information will be provided closer to the date.

### Turbo Tax®

It’s that time again! TurboTax is the quickest way to file your taxes and receive a fast, electronic return. Prepare your return for free and pay only when you print or e-file your tax return. ECU members using TurboTax even get a discount! Simply login to ECU Online® and click on ‘TurboTax’ to learn more and get started.

### ATM & Branch Update

Great News! ECU has added an additional ATM at our Volunteer Parkway location! Not only has a new ATM that accepts deposits been added, but the parking lot has been expanded allowing for additional parking and easier access around the branch. For a complete list of ECU ATMs, visit [www.ecu.org/atmlocator](http://www.ecu.org/atmlocator).



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# ECU BESIDE YOU



# Skip A Payment Program

Are you stressed by holiday bills? ECU encourages members to make responsible financial decisions, but we also know that life is full of unexpected surprises and making your monthly loan payment might be difficult due to certain situations.

ECU's Skip A Payment program provides a way to manage these special circumstances. Instead of cutting corners to make your monthly payment on your loan at ECU, you can skip your payment and use those funds for other needs.

**To learn more about the qualification requirements, which loans are eligible, and how to participate in the Skip A Payment program, visit [www.ecu.org/skipapayment](http://www.ecu.org/skipapayment).**


## Tap to Pay the Quick & Easy Way

**Experience the convenience of ECU Visa® contactless debit & credit cards today!**

And, enjoy the great new look and vertical design of our cards. Visit [www.ecu.org/contactless](http://www.ecu.org/contactless) for more information.

Contact us today to order your contactless debit or credit card!

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## What's on Your Wish List for 2021?

It's a new year full of new opportunities and promise! What are you looking forward to in 2021?

Whether it's a new car, a new boat, paying off debt, going on vacation, or going back to school, ECU has you covered!

Whatever you're thinking or dreaming about, ECU can help you get there with a wide variety of loans customized for your needs.

**Auto Loans**

**RV & Powersports Loans**

**Student Loans**

**Personal Loans**

**To apply or learn more about ECU's convenient loans, visit [www.ecu.org](http://www.ecu.org).**



## Is it Time for a Change?

Whether you are an experienced homebuyer, a first-time home buyer, looking to build your dream home, or remodeling your kitchen, ECU can help with our great, low rates and various loan options that can be customized to fit your unique needs.

**Visit [www.ecu.org/mortgage](http://www.ecu.org/mortgage) to learn more or apply today!**



For more details about ECU's products and services, visit [www.ecu.org](http://www.ecu.org), or call 423.229.8200 or 800.999.2328.

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